

# VEHICLE IMPACT



AFTER

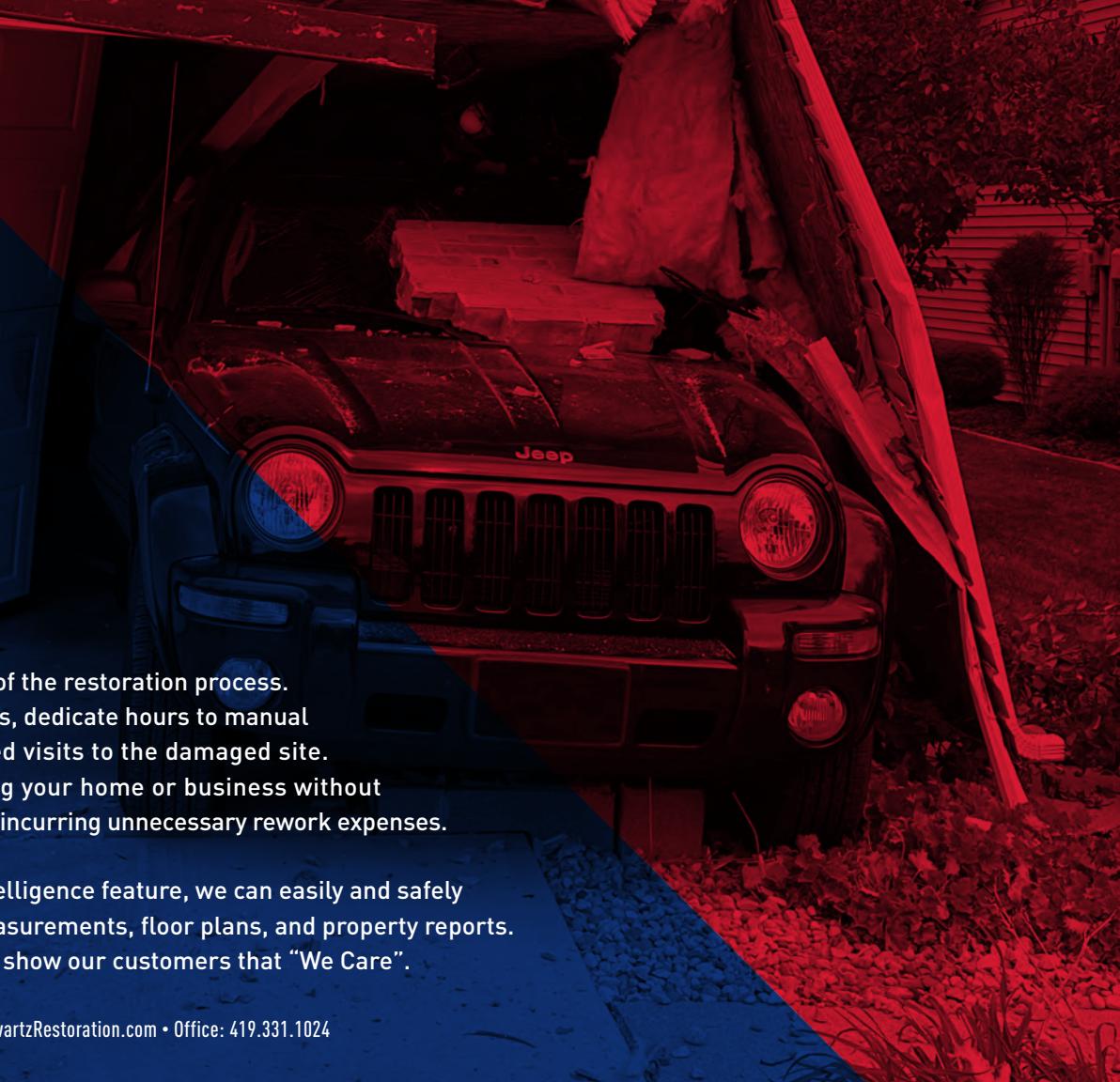


Swartz Restoration & Emergency Services • [SwartzRestoration.com](http://SwartzRestoration.com) • Office: 419.331.1024



Time is critical in the initial stages of the restoration process. We work in hazardous environments, dedicate hours to manual measurements, and make repeated visits to the damaged site. Throughout, we prioritize restoring your home or business without compromising on documentation or incurring unnecessary rework expenses.

With Matterport's new Property Intelligence feature, we can easily and safely obtain automatically generated measurements, floor plans, and property reports. This is another way that we want to show our customers that "We Care".



EMERGENCY BOARD UP SERVICES



EMERGENCY BOARD UP SERVICES

## SECURING THE PROPERTY

Securing a property after a vehicle runs into it is crucial for several reasons. Firstly, it ensures the safety of individuals in the vicinity by preventing further accidents or injuries that could result from unstable structures or debris. Secondly, securing the property helps mitigate additional damage to the building or surrounding area, minimizing financial losses for property owners. Moreover, it maintains the integrity of the site, preserving evidence for insurance claims or legal proceedings that may follow. Lastly, prompt and thorough securing of the property demonstrates responsible stewardship of community safety and property maintenance, fostering trust and cooperation among residents and stakeholders.

# ROLLER COASTER “TIMELINES SHEET”

Sometimes these processes can feel a little overwhelming or even like a rollercoaster. We have helped thousands of customers over the last three decades recover from damage to their home or business.

- Estimating Time Frame
- Insurance Adjuster Approval Time Frame
- Contract Time Frame
- Job Begins Time Frame
- Production Time Frame
- Mortgage Company Time Frame



**SWARTZ**  
DRYOUT • CLEANUP • REBUILD

**Work Authorization Agreement**

Insurance Company Adjuster	Property Owner
Agent	Property Address Nature of Project

This Work Authorization Agreement ("Agreement") is between "Swartz Restoration & Emergency Services" ("Contractor" or "Swartz Restoration") and the Property Owner listed above ("Property Owner" or "Customer").

Property Owner understands and agrees to the following:

**Usability:** I am giving Swartz Restoration permission to be on property. I understand that Swartz Restoration assumes liability for work-related injury to its personnel while on-site and damage to the site caused by the negligence of its authorized personnel.

**Insurance Claim:** I authorize Swartz Restoration to communicate directly with my insurance company on my behalf regarding this claim.

- preparation of estimate
- submission of estimate to the insurance company
- collection of photos, materials, and accounting documentation to insurance company
- ongoing communication with the insurance company
- negotiation of settlement with the insurance company
- discussion of necessary financial documents and preliminary/judicial settlement of the claim.

**Payment:** I understand that I am responsible for ensuring the Contractor is paid in full for all services rendered by Contractor under this Agreement and any subsequent Agreements.

By execution of this contract, I (we) grant permission to Swartz Restoration and its agents and employees the irrevocable and unrestricted right to reproduce the photographs and/or video images taken on my property or my residence, for the purpose of publication, promotion, illustration, advertising, trade, in any manner or in any medium. I (we) hereby release Swartz Restoration and its parent, subsidiaries, employees, agents, and legal representatives for all claims and liability relating to said images or video. We waive our right to any compensation. (We) acknowledge that we are over the age of 18.

**Termination:** I will notify Contractor in writing if I want to cancel this Agreement. Termination is effective the date written notice is received by Contractor.

**Limit:** This Agreement covers services performed up through the signing of the official Contract for services.

I authorize Swartz Restoration to proceed with services described above and agree to the terms above.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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Lima, OH 45807-1511  
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# WHAT IS A WORK AUTHORIZATION?

## Phase 1

We work on your behalf to create an accurate estimate for properly repairing your home or business. By signing the work authorization, you enable us to negotiate with your insurance company, take photos and videos, measure your property, and ensure that the initial estimating phase is completed promptly and accurately for you.

## Phase 2

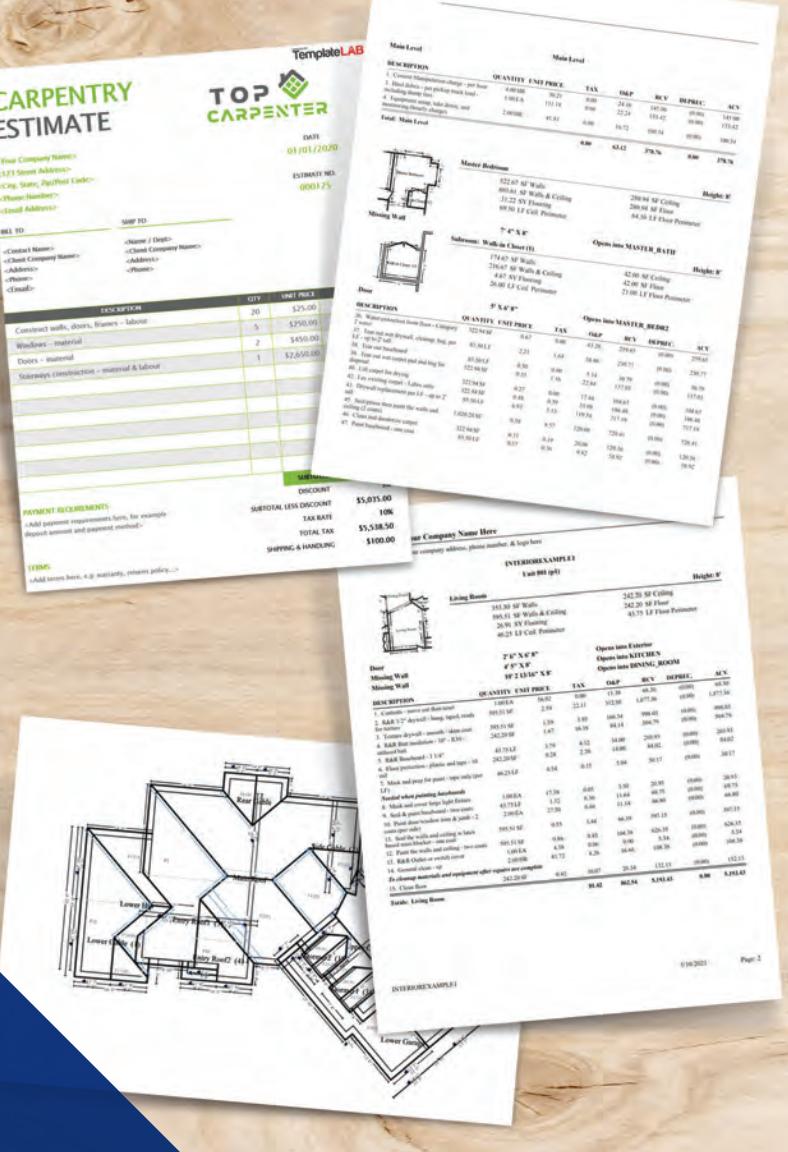
Once the insurance company approves the estimates, we will meet with you to review the scope of work to be performed. At that time, we will also finalize and sign the contract for repairs.

# APPROVAL PROCESSES GO SMOOTHER WITH US

Unlike typical contractors, we excel in every aspect of the restoration process, from initial estimates to effective communication throughout your claim.

Insurance companies have specific requirements for estimate formatting, and failing to meet these can cause significant delays in restoring your property. That's why we use Xactimate. Since over 80% of insurance companies rely on this software for repair estimates, our investment in Xactimate allows us to expedite the claim process and help you return to normal more quickly.

To the right, you can see examples comparing our estimates to those from other contractors.



## YOU'RE INVOLVED IN THE RESTORATION PROCESS

With the worst part of the claim behind you, our goal is to make the repair process as smooth and pleasant as possible. You'll be involved in every step, from weekly job meetings to material selections. We handle all the stress, ensuring that throughout this process, you'll see firsthand that "We Care."

# BEFORE & AFTER



1. BEFORE



2. EMERGENCY BOARD UP



3. DURING



4. AFTER RESTORATION

## BEFORE & AFTER



1 & 2. BEFORE & MERCENCY BOARD UP



4. AFTER RESTORATION (INSIDE)



3. DURING



4. AFTER RESTORATION (OUTSIDE)

## TESTIMONIALS

### SCAN CODE TO WATCH REVIEWS



Or visit [youtube.com/@OhioRestoration/videos](https://youtube.com/@OhioRestoration/videos)

### SCAN CODE TO READ REVIEWS



Or visit [SwartzRestoration.com/reviews](https://SwartzRestoration.com/reviews)

## TRAINING & CERTIFICATIONS

We Care about our employees, and We Care about you. That is why we train our employees in multiple areas of expertise.

We train our employees to perform their job at a high level. That includes the technical aspects of using the equipment to properly inspecting your home to know what steps to recommend for restoration.

That training also includes the customer service aspect so that our team knows how to guide you through the process, answering your questions and helping you understand the best decision to make each step of the way.

*Our technicians have been trained according to the IICRC S500 standards.*

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DRYOUT • CLEANUP • REBUILD  
WE CARE



Swartz Restoration & Emergency Services is Northwest Ohio's industry leader in full service residential and commercial restoration and reconstruction. We specialize in fire, water, mold, wind and storm restoration; as well as commercial remodel and vehicle impact claims. With hundreds of restoration projects completed, Swartz Restoration & Emergency Services is the best solution to get your home or business back to its pre-loss condition.